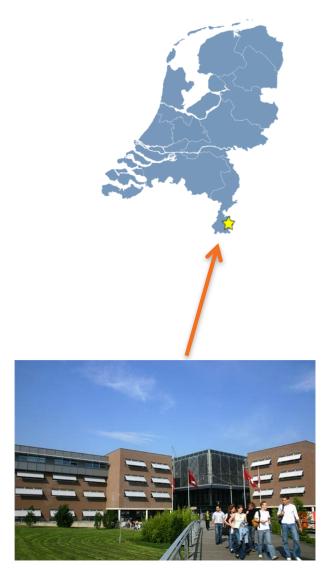
User involvement in the field of childhood disability research



Zuyd University, Research Center on Autonomy and Participation Heerlen, The Netherlands



Zuyd Research



# **Today**

Take home message

2 research examples of service-user participation

**Introduction** 



# **Participation**

# as an end

# as a means

• ILO, 2000 Nelson N, Wright S (1995)



# Recognition of serviceuser participation

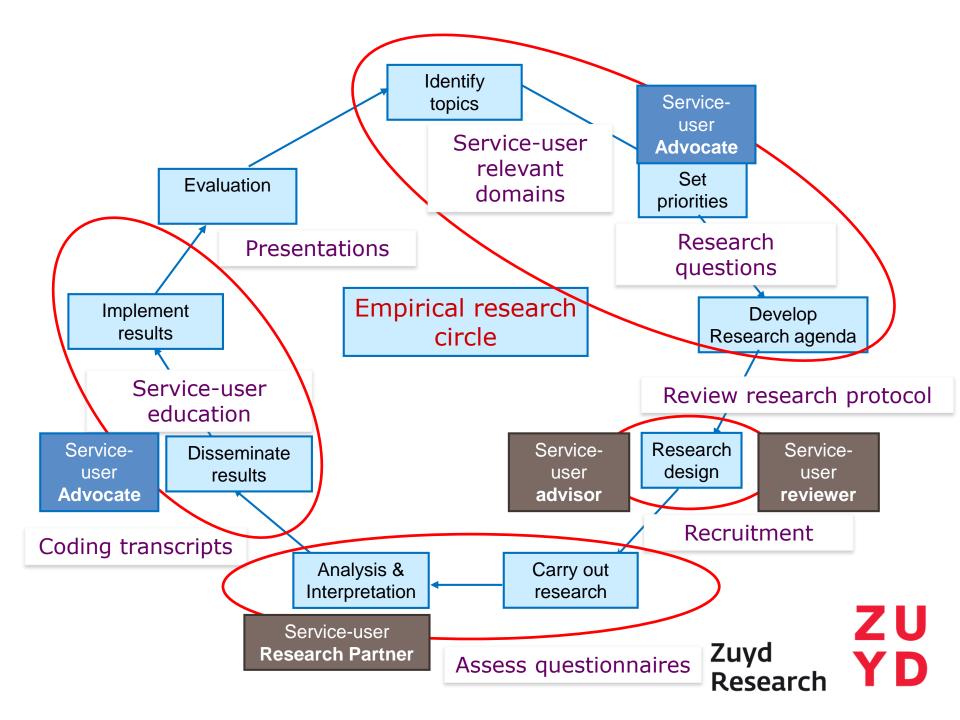


Liberating the NHS: Legislative framework and next steps

> Presented to Parliament by the Secretary of State for Health by Command of Her Majesty

> > December 2010



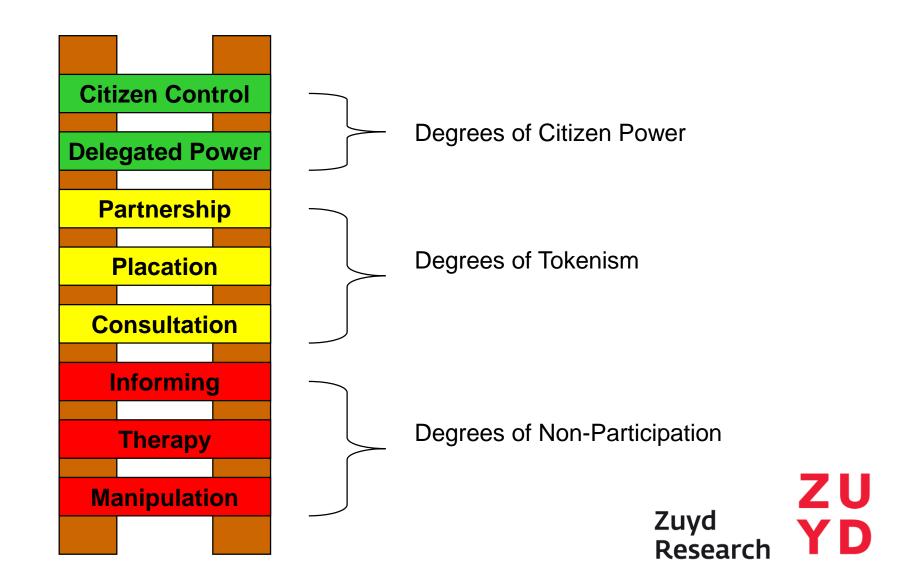


# Service-user participation

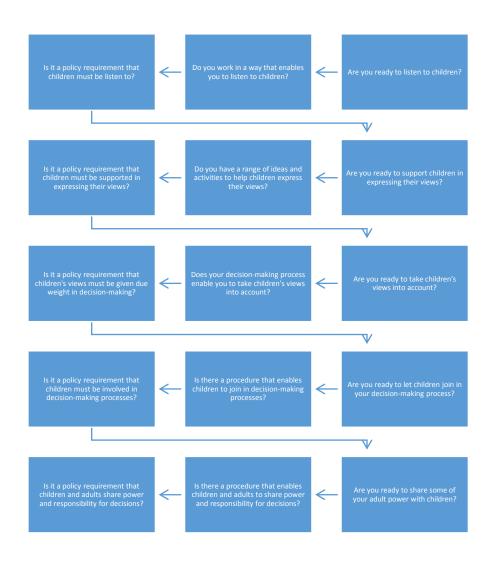
- identify relevant citizens;
- share information and communicate it in adequate way;
- see them as a partner
- listen to citizens views;
- involve them in processes of agenda setting, development, planning, decision-making, executing and evaluation;
- contribute to their capacity-building;
- empower them to initiate, manage and control their own self-development.



#### **Arnstein Ladder**



## Shier's model





### **Benefits**

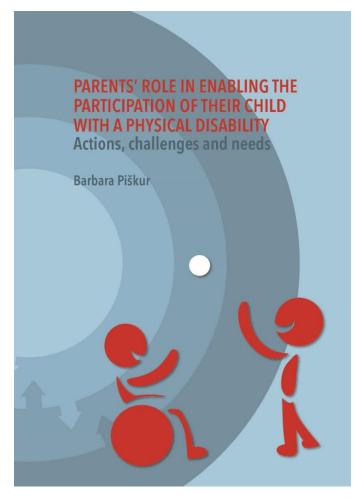
research project, (Ennis and Wykes (2013)

**service users** themselves (Hewlett et al., 2006) (Thornicroft and Tansella, 2005).

as well **for the entire population** (Domecq et al., 2014, Ennis and Wykes, 2013, Beresford and Croft, 2012).



- ✓ A mother of a child with **CP**
- ✓ A parent organisation
- ✓ Parent's panel
- ✓ Study participants





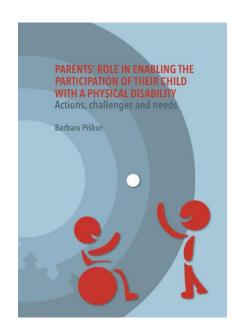












Barbara



## What Barbara did so far

#### Literature study:

Discuss the results of the scoping review

#### Cross-sectional study

• Design, decisions about instruments, information for parents, discussing sampling procedure, discussing about outcomes

#### Qualitative studies (diary & interviews)

 Design of the interview guide & diary, information for parents, informed consent, pilot training





































Zuyd Research





# "Bundeling van individuele ervaringskennis naar collectieve kennis."

Project Voor Elkaar





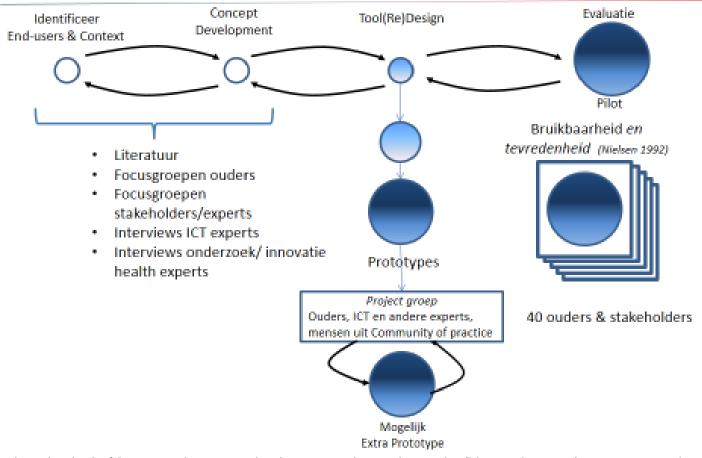








#### User-centred design process methode







# **Enabling service-user** participation

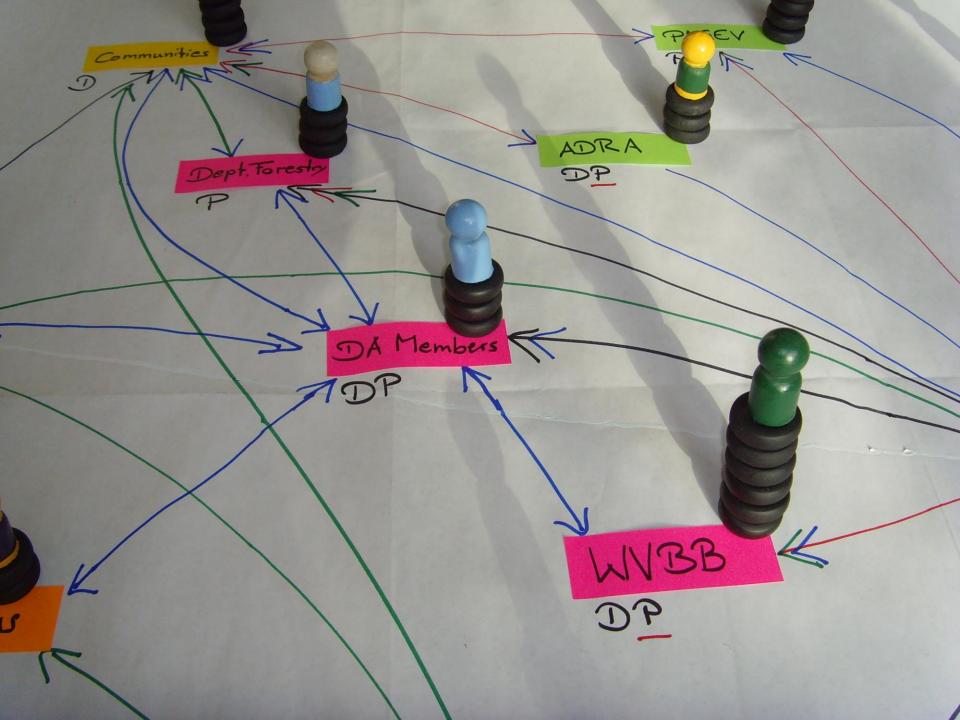
facilitate processes that involve all stakeholders

setting clear roles and responsibilities

giving support and offering a training that will enable individuals to be engaged

setting up policy in the institute





## **Enabling researcher program**



**Masterclass** 



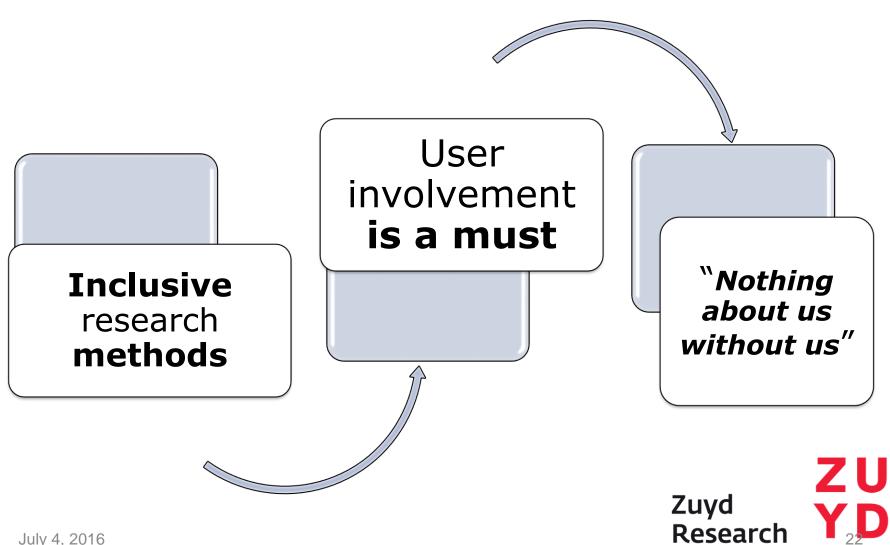




Participation of service- users
Zuyd
Research

ZU YD

# Take home message



# Thank you!

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- @BarbaraPiskur
  - http://www.zuyd.nl/onderzoek/lectoraten/autonomieen-participatie

